



CHUCK e. FOCUS

Week 23 – June 15, 2018

CHECK OUT THESE NUMBERS!

**SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR
MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!**

Restaurant	2017	2018	YOY
1. Doylestown, PA #762	\$11,241	\$19,406	72.6%
2. Parma, OH #101	\$12,873	\$21,879	70.0%
3. Portage, MI #327	\$12,294	\$20,776	69.0%
4. Lansing, MI #326	\$10,715	\$17,166	60.2%
5. Sterling, VA #654	\$23,848	\$37,173	55.9%
6. Crystal Lake, IL #053	\$16,755	\$26,081	55.7%
7. Milwaukee, WI #842	\$21,415	\$33,244	55.2%
8. Joliet, IL #678	\$18,613	\$28,806	54.8%
9. Muskegon, MI #829	\$7,711	\$11,852	53.7%
10. Hobart, IN #348	\$23,996	\$36,586	52.5%



MFF Contest

AOI Showdown!

Kitchen and **Cash**: Team up to be the best you can be with some BINGO FUN!



Showroom and **Gameroom**: Put on your dancing shoes and get ready to show us your best moves in a Live Show Dance Contest!

Contest rules and details will be sent out next Friday, June 22nd.

L&D will be holding a special conference call the last week of June with all District AOF's and DM's.

This will be your chance to hear all the exciting contest details and ask any questions you may have, you won't want to miss!

Be ready to be **AMAZING!**



a&b moments...

I just wanted to say that we recently had a birthday party at the Manassas location and it was GREAT. I did the survey but I goofed and didn't realize that it was only one page. So I am writing to say that our party coordinator was AWESOME. She did a good job coordinating with us and helped us keep the party flowing and the kids had a great time. Her Manager was also great; he helped us with our party and although I didn't catch his name, he came over and introduced himself and he also helped us out with party questions. I hope this email makes it to the restaurant Manager so they can receive their kudos!

Northeast Region
Manassas, VA #118
RVP Chris Kelly
AD Susan Jensen
GM Suzanne Morton

We continue to be impressed by the warmth and guest-orientation of the GM in Gilroy. He is over-the-top friendly and accommodating, and that adds significantly to the positive experience we continue to have there with our children. Though we are not there incredibly often, he remembers our names and our kids names, and he goes out of his way to say hello with a smile and make us feel at home. Our kids, how are 4 and 5 years old, even get excited when they see him. I hope this note finds it's way to the GM. Thanks for finding such a great employee.

Western Region
Gilroy, CA #373
RVP Jim Brawley
AD Adam Shafran
GM Art Hernandez



My family and I would like to thank Chuck E. Cheese of Wesley Chapel for the best birthday party! Your staff at Wesley Chapel made my son feel super special for his birthday. We had an amazing time and we had the most wonderful hostess. Everyone was super kind and helpful during our party. We will definitely be recommending this location to our friends and family for upcoming birthday parties as well as planning some more of our own. We will also be back for some family fun in the future! Thank you again for the wonderful time and hospitality and making my son have a birthday he will never forget.

Southeast Region
New Tampa, FL #779
RVP Bill Eich
DM Seneca Gray Robinson
Sr. GM Shawn Humphrey

anniversaries

20+ YEARS

20 YEARS
Jim Evans
General Manager ~ 960

10 YEARS

Joanuel Veras ~ 480
Nathan Withrow ~ 688
Ahmad Al-Mousa ~ 835

5 YEARS

Natanim Befekadu ~ 401
Victoria Sturgeon ~ 552
Jose Montes Delgado ~ 685
Gabriel Oriiz ~ 722



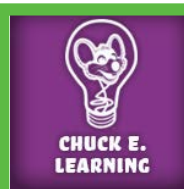
FACILITIES

Changing Work Order Priority

Need to change your Work Order Priority? For example, from Routine P3 to Emergency P1? Don't create a new work order, just change the current work order's Priority.

1. Open the work order
2. go to "select action".
3. Choose "edit reported problem".
4. Pick the new priority
5. In "edit reason", put why you are changing priority.
6. Click "Save" and click "No" when it asks if you would like to reassign the work order.

Creating a new work order could cause the vendor to dispatch a second Tech and you could incur additional cost.



AYCP: OPERATION ROLLOUT!



36 restaurants are scheduled to go live this week! Here are your weekly learnings as we move in to week 4:

- Kid Check handouts will be arriving this week
- All coupons and online menus will be updated the day of go-live for your restaurant. Please reach out to marketing with any discrepancies at marketingorders@cecentertainment.com
- Please remember, coupons are to be accepted as printed!



RISK management

Tip of the Week:

Back door should be armed and locked at all times.



A cartoon mouse with large ears, wearing a purple shirt, is shown from the chest up, raising its arms in a celebratory gesture. Above the mouse's head is a yellow star with the year "2016" written in purple. Below the mouse is a yellow banner with the text "Star Cast Member of the Month" in black.

If you have any further questions, please reach out to
your L&D Manager at
learning@cecentertainment.com



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To view and order the most current Training materials, you can download the latest version on the L&D Sharepoint page

TRAINING MATERIALS ORDER FORM					 Southwest Learning
School Name _____ School Address _____ School City _____ School State _____ School Zip _____ School Phone _____ School Fax _____ School E-mail _____					
Item #	ITEM	YEAR	PRICE	QTY.	
000000	SPREADSHEET	2004	\$10.00		
000001	SPREADSHEET	2004	\$10.00		
000002	SPREADSHEET	2004	\$10.00		
000003	SPREADSHEET	2004	\$10.00		
000004	SPREADSHEET	2004	\$10.00		
000005	SPREADSHEET	2004	\$10.00		
000006	SPREADSHEET	2004	\$10.00		
000007	SPREADSHEET	2004	\$10.00		
000008	SPREADSHEET	2004	\$10.00		
000009	SPREADSHEET	2004	\$10.00		
000010	SPREADSHEET	2004	\$10.00		
000011	SPREADSHEET	2004	\$10.00		
000012	SPREADSHEET	2004	\$10.00		
000013	SPREADSHEET	2004	\$10.00		
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000095	SPREADSHEET	2004	\$10.00		
000096	SPREADSHEET	2004	\$10.00		
000097	SPREADSHEET	2004	\$10.00		
000098	SPREADSHEET	2004	\$10.00		
000099	SPREADSHEET	2004	\$10.00		
000100	SPREADSHEET	2004	\$10.00		

CHUCK E. CHEESE'S

HOT JOBS



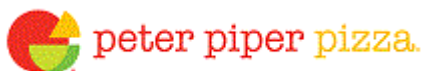
General Manager

707 ~ Birmingham, AL	916 ~ Fairview Hts, IL
355 ~ Valencia, CA	112 ~ Florence, KY
367 ~ Ladera Heights, CA	794 ~ Maple Grove, MN
379 ~ Concord, CA	484 ~ Jersey City, NJ
414 ~ Murrieta, CA	526 ~ Syracuse, NY
428 ~ El Monte, CA	386 ~ Goldsboro, NC
447 ~ La Mirada, CA	559 ~ Cleveland/ N. Olmstead, OH
631 ~ Stockton, CA	660 ~ Portland, OR
711 ~ Superior, CO	580 ~ Dallas/Valley View, TX
430 ~ Tampa, FL	114 ~ Layton, UT
720 ~ Bradenton, FL	338 ~ Burlington, WA
687 ~ Riverpoint, IL	343 ~ Spokane North, WA

Tech Manager

041 ~ Bakersfield, CA	946 ~ Ft. Wayne, IN	967 ~ Columbia, SC
108 ~ Redwood City, CA	412 ~ Catonsville, MD	970 ~ Memphis, TN
321 ~ Newark, CA	532 ~ Largo, MD	035 ~ Lewisville, TX
465 ~ Torrance, CA	753 ~ Leominster, MA	416 ~ Arlington, TX
467 ~ E. Hartford, CT	500 ~ Brick, NJ	572 ~ Woodlands, TX
602 ~ Conyers, GA	499 ~ Hicksville, NY	928 ~ Midland, TX
341 ~ Kokomo, IN	637 ~ Greensboro, NC	056 ~ Richmond, VA

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager
General Manager

Casa Grande, AZ #1285
Las Vegas, NV #1256

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions